

GUIDANCE EVERY STEP OF THE WAY





SaniRad has always placed the needs of the individual at the centre of its organisation with the aim of offering the most appropriate qualitative response.

The Charter of Services presents the company to the patient by introducing the principles of its organisation, its range of services, the ways to access them and its medical, technical and nursing staff.

SaniRad staff is available for any information or need not described in this guide.

SERVING THE INDIVIDUAL

SaniRad is a medium-complexity private facility operating in the field of diagnostic imaging since 1994.

Since 2006 saniRad has also been providing a variety of consultant outpatient services.

SaniRad is currently accredited by the SSN (Servizio Sanitario Nazionale, National Health Service) for diagnostic imaging, level 1 and 2 sports medicine, dermatology and endocrinology.

Since 2003 saniRad has been using a quality management system for diagnostic imaging services in accordance with ISO 9001.

The company follows both for diagnostic imaging services and for consultant outpatient activities a programme of constant improvement and achievement of specific objectives such as:

- > quality of treatment
- > optimising waiting times for access to services and methods of collecting reports
- > reducing and streamlining administrative procedures
 (while respecting existing regulations) and access to services
- > respect for professional secrecy



- > satisfying users' needs through constant update of equipment and diagnostic methods and by providing complete and adequate information
- > increasing efficiency by monitoring proposals for improvement, particularly those suggested by users, and identifying and correcting any critical issues
- > transparency by providing details about the equipment and the names of the consultants, as well as informing users in advance about the costs of services in accordance with the public and private facilities operating in the area
- > staff motivation and professionalism through specific training and updating programmes

According to the directive by the Council of Ministers dated 27 January 1994, all public health service providers must adopt and guarantee standards of service quality and quantity through a Charter of Services that aims essentially at protecting the citizens' rights by enabling them to control the quality of the services provided.



BASIC PRINCIPLES





EQUALITY AND IMPARTIALITY

Services and performances are provided in accordance with the principle of equality enshrined in Article 3 of the Italian Constitution.

SaniRad promotes behaviour that safeguards personal freedom and equality in order to guarantee equal treatment regardless of political, trade union and religious opinions, racial and ethnic origins, nationality, age, gender, sexual orientation and health conditions.



RESPECT

Each user shall be assisted and treated with care, courtesy and attention, respecting the person and his or her dignity.



ATTENTION AND HELPFULNESS

All saniRad staff will do their utmost to meet any requests for information and explanation. In particular, the patient has the right to receive and understand all information concerning his or her health, including through direct contact with the consultants available at the facility.





RIGHT TO CHOOSE

In accordance with current regulations, the user has the right to choose between the various facilities providing the service.



PARTICIPATION

Users have the right to submit complaints, claims, observations and suggestions to improve the service.



CONTINUITY

The provision of services is guaranteed to be continuous and uninterrupted. Should it be necessary, for unavoidable reasons, to temporarily suspend certain services, appropriate measures are taken to ease any inconvenience.



EFFECTIVENESS AND EFFICIENCY

Services and performances are provided through an optimal use of resources, according to the most up-to-date quality standards and adopting all appropriate measures to meet the user's needs in a timely manner.

Quality standards and relevant regulations

SaniRad implements a quality policy in accordance with ISO 9001 by drawing up every three years a constant improvement programme which is adopted and implemented while monitoring its results over time.

The company guarantees and respects:

THE STRUCTURAL, TECHNOLOGICAL AND ORGANISATIONAL REQUIREMENTS ESTABLISHED
BY FRIULI VENEZIA GIULIA REGION FOR THE AUTHORISATION OF PRIVATE HEALTHCARE STRUCTURES

THE ORGANISATIONAL AND QUALITY REQUIREMENTS ESTABLISHED BY FRIULI VENEZIA GIULIA REGION THROUGH ITS INSTITUTIONAL ACCREDITATION PROGRAMME FOR ACTIVITIES OF DIAGNOSTIC IMAGING, SPORTS MEDICINE, DERMATOLOGY AND ENDOCRINOLOGY

THE SPECIFIC REGULATIONS GOVERNING THE ACTIVITY PROVIDED

THE REFERENCE GUIDELINES FOR EACH CONSULTANT ACTIVITY PROVIDED, IN PARTICULAR:

- SIRM (Italian Society of Medical Radiology and Diagnostic Imaging)
- ACR (American College of Radiology)
- COCIS (Cardiological Organizational Committee for Sports Eligibility) for sports medicine
- SIDeMaST (Italian Society of Medical, Surgical, Aesthetic, Dermatology and Sexually Trasmitted Diseases)
- SIE (Italian Endocrinology Society)
- AME (Italian Association of Clinical Endocrinologist)
- SID (Italian Association of Diabetology Society)
- AMD (Association of Diabetologists)



Users' rights and duties



USERS HAVE THE RIGHT TO:

- > be welcomed and treated respectfully and kindly
- > have their privacy protected
- > obtain information from saniRad about the services provided, their cost, timeframe and method of accessing them
- > obtain information about the competence of physicians and staff
- > express their opinion on the services received by using the satisfaction systems or the complaint form available at the head office and on the company website



USERS HAVE A DUTY TO:

- > adopt a responsible behaviour and be willing to cooperate with saniRad staff
- > refrain from smoking and turn off mobile telephones inside the facility
- > express at the time of booking their will to avail themselves of services recognised by the National Health Service (if possible)
- > inform the staff at the time of booking if they are members of any companies, institutions, societies, insurance companies or pension funds having an agreement with saniRad
- > cancel reservations that cannot be kept at least 24 hours in advance
- > keep to the appointment time
- > pay the amount due

Users' satisfaction and handling of feedback and complaints

Feedback and complaints by the users contribute to improving the efficiency of the services provided. They allow to understand how users perceive service quality, to identify any critical issues in the system and to activate the necessary courses for quality improvement and adjustment.

An attractive computerised satisfaction survey system is available to users in the facility waiting rooms. Specific forms for satisfaction survey and submission of complaints are also available at the head office and on the company website.

Feedback or complaints about any inefficiencies that arise before, during or after the service is provided will be forwarded to the company Public Relations Office (URP) for proper handling. SaniRad is committed to providing an adequate response within 30 days of report date.

Feedback data are periodically collected, processed and discussed by the management together with the staff working at the facility.



Communication with patients and information dissemination

Maintaining communication and dialogue improves the relationship with the users and increases awareness of the services provided.

SaniRad periodically promotes training for administrative staff in order to improve their communication with the users.

The Charter of Services, the company website and its Facebook page are some of the tools chosen by the management to disseminate information on the company's range of activity. Periodically organised prevention days are highlighted at the facility by means of special posters and illustrative brochures and are promoted through social networks.

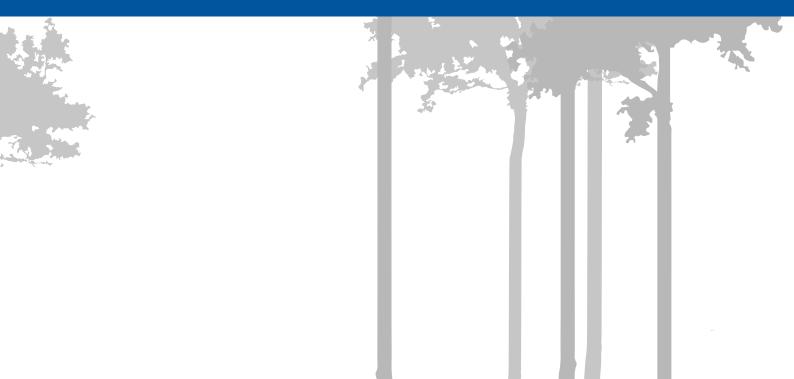
Some staff members are fluent in English, French, German and Spanish.

All the reception staff also understand and speak Friulian correctly, thus facilitating communication, especially with elderly people and respecting their cultural background.





ACCESS TO SERVICES





Opening hours

MONDAY TO FRIDAY FROM 8.30AM TO 7.30PM SATURDAY FROM 8.30AM TO 4PM

Services can be arranged on request after hours or on Sundays, which may entail a surcharge on current rates.

The front desk, located in the entrance lobby on the ground floor, deals with:

- > Customer reception
- > Performance registration
- > Reservations and appointments
- > Delivering reports

Telephone availability on closing days

On closing days the company can be contacted for urgent bookings through a dedicated line on 3398469079.

Services can also be arranged during closing hours at the additional costs of the extraordinary opening of the facility with the professionals required to carry out the performance.

BOOKINGS

Services are usually provided by appointment, except for particularly urgent cases. Appointments can be made:

- > BY TELEPHONE (0432_854123 0432_851321).
- > For services recognised by the National Health Service, reservations can also be made by calling 0434_223522 (CENTRALISED CALL CENTER FOR HEALTH AND SOCIAL SERVICES).
- > Directly AT THE RECEPTION DESK
- > THROUGH THE WEBSITE www.sanirad.it at the section "prenota on-line".
- > Through the "SANIRAD PRENOTA FACILE" application, available from Apple Store and Google Play

Reminder service

Entirely free of charge, this service reminds the patient in writing when any scheduled check-ups are due, whether these are diagnostic tests or consultant examinations.

The service does not imply any obligation by the patient to make an appointment at saniRad; it is an information service and the patient is free to schedule the examination at any other facility.



Support service to frail patients

Definition of frail patients

Frail patients are people who, due to a precarious, often temporary, situation find themselves in a condition of increased vulnerability, e.g. the disabled, severely motor-disabled, severely neuropsychically-disabled, elderly, as well as children up to 12 years of age and pregnant women.

SaniRad believes in the importance to identify, as early as at the time of booking, the presence of any "frail" patients in order to make their diagnostic pathway within the facility as easy as possible by planning their access, registration, service provision and discharge. All staff work to meet the needs of "frail" patients in the shortest possible time in a comfortable way (depending on internal organisation).

Services provided to minors

Please note that for all medical services provided to minors the presence of the custodial parent (custody may or may not be shared) or legal guardian is required. Self-certification will be requested in order to establish that the accompanying parent has the right to consent to the medical service being performed, as provided for by articles 155, 316 and 317 of the Civil Code.

In the event that the parent/guardian is unable to attend the examination, it is necessary to contact the facility in advance in order to receive the necessary forms, which must be duly completed and attached to a formal proxy for the accompanying person.

PLEASE NOTE THAT SANIRAD IS NOT EQUIPPED TO HANDLE PATIENTS ON STRETCHERS

as there are no lifting devices or nursing staff available during all opening hours.

PATIENTS ARE INVITED TO DECLARE AT THE TIME OF BOOKING ANY SITUATIONS REQUIRING SPECIAL TREATMENT.

On arrival at the facility you can call the emergency number 3398469079.

A receptionist will promptly welcome the patient and his or her companions and provide the necessary aids such as wheelchairs or walking frames.



Methods of accessing services

Rates and fees

All services are provided on a freelance basis.

SaniRad provides some services at a REDUCED RATE as compared to the current list (both for consultant examinations and diagnostic imaging services), reserving dedicated time slots to such services in order to favour different target groups.

SOME DIAGNOSTIC IMAGING AND SPORTS MEDICINE SERVICES ARE ALSO PROVIDED IN AGREEMENT WITH THE NATIONAL HEALTH SYSTEM.

Existing agreements with insurance companies, social security institutions, banks and associations are listed in the dedicated section of this brochure.

The reception staff can provide information on the methods of accessing all services and explain the relevant rates.



WAITING TIME

The average waiting time for services provided at a fee is normally: for traditional radiology and ultrasound scans, 3 days; for MRI and CT scans without contrast medium, 5 days; for MRI and CT scans with contrast medium, 7 days; for consultant examinations, 7/14 days. In cases of particular urgency, the waiting time can be shortened.

Examinations involving contrast medium perfusion are scheduled in dedicated sessions in the presence of an anaesthesiologist.

The average waiting time for services recognised by the National Health Service (with referral from a GP) depends on the availability of the budget allocated to the facility.

Services are provided according to the timetable envisaged by the assigned clinical priority class.

The waiting times for services provided at a fee or with a referral are available in detail on the website www.sanirad.it where they are periodically updated.

The detailed list is also available at the head office in the waiting room next to the reception desk.

Lab tests are only provided at a fee and by appointment, usually within three days.

Occasionally the time of the appointment may not be perfectly respected due to priority of urgent examinations, patient habitus and unpredictability of duration for certain examinations. In such cases, however, saniRad makes every effort to reduce the waiting time as far as possible.



Preparation and prophylaxis

Some diagnostic services may require specific preparation and/or prophylaxis (see examinations with contrast medium).

Precise instructions will be provided at the time of booking.

SaniRad recommends mammography between the eighth and twelfth day after the start of the menstrual cycle if present.

Payment

Payments, normally made at registration, can be made by cash, credit/debit card or cheque.



To be noted

- RADIOLOGICAL EXAMINATIONS WILL NOT BE PERFORMED ON WOMEN IN CASE OF KNOWN OR SUSPECTED PREGNANCY, unless the radiologist assesses otherwise on a case-by-case basis
- Exposure to unjustified ionising radiation is not allowed. A DOCTORS'S REFERRAL IS THEREFORE MANDATORY FOR THE PERFORMANCE OF RADIOLOGICAL EXAMINATIONS
- It is necessary to **SUBMIT ALL PREVIOUS MEDICAL DOCUMENTATION** related to the pathology under investigation
- PERFORMANCES PROVIDED ON REFERRAL FROM THE NATIONAL HEALTH SERVICE CAN BE BOOKED WITHIN THE PROVISIONS OF THE RELEVANT HEALTH AUTHORITY in terms of volume and type and in compliance with clinical priority (where applicable).
- 5 NO BLOOD SAMPLES ARE TAKEN FROM NEWBORNS
- NO SERVICES ARE PROVIDED TO PATIENTS CONSIDERED TO BE AT HIGH RISK

 (i.e. patients who, because of their clinical condition or medical history, present a significant risk of unwanted effects or complications as a result of the medical act requested)
- SANIRAD IS NOT EQUIPPED FOR THE HANDLING OF PATIENTS ON STRETCHERS as there are no lifting devices and nursing staff available during all opening hours
- 8 NO REPORTS SHALL BE HANDED OVER UNLESS TO THE DIRECT PARTIES CONCERNED, who may, however, delegate a trusted person by using the form available at the reception desk or on the company website
- **CANCELLATION OF RESERVATIONS** must be communicated at least 24 hours before the service scheduled time. Otherwise the facility reserves the right to charge the cost of the service.



Collecting reports

Methods and timing for collection

Reports and images for conventional radiology examinations are normally delivered within 90 minutes of the end of the examination.

Reports of MRI and CT scans and of all diagnostic examinations performed with contrast medium are available for collection within 7 days of the examination (except for cases of proven urgency); unreported images are normally delivered at the same time as the examination.

For ultrasound scans and consultant examinations, the report is delivered immediately (except for sports medicine, which follows a different procedure). Lab tests results are usually available within 24 hours (in some cases the timing depends on the processing time of the requested analysis).

Reports can be collected directly from the reception desk.

Patients can also request home delivery by postal service.

SaniRad recommends opting for the online service as it is faster and safer.



Online reports

You can request access credentials to the online report portal on the company website. A handy alert service will notify you by email or SMS when the report is available.

Go to www.sanirad.it and click on "referti online".

Enter your tax code and the single-use code received at registration and you will be able to download X-ray, CT and MRI scans reports, sports medicine certificates and lab tests results.

RECOMMENDED TIMES FOR COLLECTION

The reception/delivery desk is open Monday to Friday from 8.30am to 7.30pm and Saturday from 8.30am to 4.00pm

However, the recommended times for collection (to avoid forming queues) are as follows: MONDAY TO FRIDAY 12.30PM-2.30PM 6.00PM-7.00PM SATURDAY 12.30PM-3.30PM



Request for copies

The following copies can be requested:

- > reports of diagnostic service, consultant examinations or lab tests results
- > certificates of sporting eligibility
- > medical records relating to sports eligibility examination
- > images of diagnostic imaging services
- > invoice

The applicant must fill in the appropriate form and submit it to the secretary office together with an identity document.

The application must be authorised by the Health Management and the requested document will normally be provided within seven working days.

This service comes at a fee and is subject to VAT.

For a price list of duplication service, please contact the secretary office.



Accepted institutions

AGREEMENTS ARE IN PLACE WITH INSURANCE COMPANIES, SOCIAL SECURITY INSTITUTIONS, BANKS AND ASSOCIATIONS

The list may not be updated. We recommend that you contact the secretary office to check if an agreement is in place or the procedure for accessing the service.

ALLIANZ

AON

ASSIRETE - DAY MEDICAL

AXA

BLUE ASSISTANCE

CASPIE COMIPA

COOPERAZIONE SALUTE

COOPSALUTE FONDO EST FONDO FASA

FONDO SALUTE - MUTUA CESARE POZZO

FONDO SAN.ARTI. GENERALI GGL GENERALI WELION **HEALTH ASSISTANCE**

ITALIANA ASSICURAZIONI

MAPFRE WARRANTY

MBA

METASALUTE

MYASSISTANCE

MYRETE

OBIETTIVO BENESSERE

PREVIMEDICAL

PREVINET

RBM SALUTE

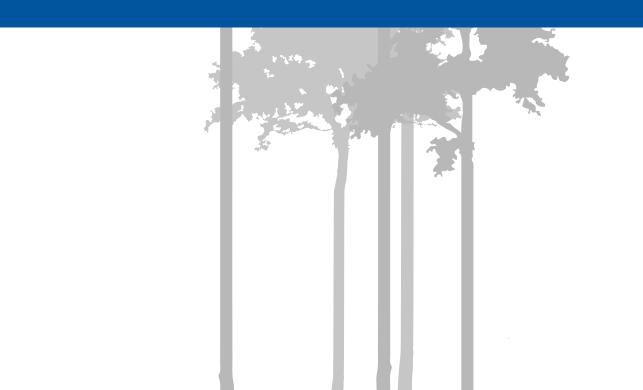
SI SALUTE

UNISALUTE WINSALUTE





SERVICES PROVIDED



DIAGNOSTIC IMAGING

RADIOLOGY

Mammography

Bone Mineral Density (BMD), dexa (lumbar spine,

femur)

Skull X-ray

Chest X-ray

Abdomen X-ray

Spine X-ray

Skeletal areas X-ray

Oesophagus X-ray (barium swallow)

Complete gastrointestinal tract X-ray

Upper gastrointestinal tract X-ray

Orthopantomography

Skull teleradiography

Temporomandibular joint stratigraphy X-ray

Temporomandibular joint transcranial X-ray

MAGNETIC RESONANCE IMAGING SCANS*

MRI scan of the brain

MR angiography of intracranial circulation

MRI scan of facial bones

MRI scan of the temporomandibular joint

MRI scan of the neck

MRI scan of the rachis

MRI scan of the joints

Mammary MRI scan

MRI scan of upper abdomen

MR cholangiopancreatography

MRI scan of lower abdomen

MRI scan of the pelvis

MRI scan of the prostate

ULTRASOUND SCANS

Ultrasound scan of upper and lower abdomen

Ultrasound scan of the thyroid gland

Ultrasound scan of the breast

Ultrasound scan of lymph node stations

Ultrasound scan of small parts and superficial

tissues

Ultrasound scan of muscles and tendons

Scrotal ultrasound scan

Penial ultrasound scan

Transrectal prostate ultrasound scan

Transvaginal pelvic ultrasound scan

Ultrasound scan in pregnancy

Colour Doppler of supra-aortic vessels

Colour Doppler of lower and upper limbs

Doppler echocardiography

CT SCANS *

CT scan of the brain

CT scan of facial bones

CT scan of middle and inner ear, petrous

bones and mastoids

CT scan of the neck

CT scan of the chest

CT scan of the abdomen

CT scan of the rachis

CT scan of the joints

^{*} carried out with or without contrast medium

CONSULTANT EXAMINATIONS

DIET AND NUTRITION

Customised diets

ALLERGOLOGICAL EXAMINATION

Patch test Prick test

CARDIOLOGY

Cardiological examination

ECG

Echocardiography

Holter dynamic ECG monitoring

24-hour BP monitoring

Maximal stress test

GENERAL SURGERY

General surgery examination

VASCULAR SURGERY

Vascular surgery examination Colour Doppler of lower limbs, upper limbs and supra-aortic vessels

DIABETOLOGY

Diabetes check-up

DERMATOLOGY

Dermatological examination Mole mapping with full body scan Cryotherapy

ENDOCRINOLOGY

Endocrinological examination

GYNAECOLOGY

Gynaecological examination

Pap test

Transvaginal pelvic ultrasound scan

LEVEL 1 AND 2 SPORTS MEDICINE

Examination for competitive sports eligibility Examination for non-competitive sports eligibility Sports traumatology examination

INTERNAL MEDICINE

Internist examination

NEUROSURGERY

Neurosurgical examination

NEPHROLOGY

Renal examination

NEUROLOGY

Neurological examination

Electromyography - Electroneurography

OPHTALMOLOGY

Comprehensive eye exam with refraction test

(also for children)

OCT Optical computed tomography

Visual field test

Corneal pachymetry test

Fundus photography

ORTHOPAEDICS

Orthopaedic examination

FISIATRIA

Physiatric examination

PODIATRY

Podiatric examination also with stabilometric platform Podiatric treatments

SENOLOGY

Breast examination

UROLOGY

Urological examination Andrological examination

LAB TESTS

*samples are sent for analysis to external laboratories

Blood tests
Biological samples tests
Allergy screening test
Blood test for food intolerances
Generic test for thrombophilia/15 mutations

Equipment

The equipment proper functioning is ensured through multiple activities:

- > routine and extraordinary maintenance carried out by the manufacturers or by qualified technicians
- > periodic quality checks as required by current regulations
- > safety checks as required by mandatory standards and technical regulations
- > equipment internal monitoring

RHEUMATOLOGY

Rheumatological examination

DRIVING LICENSE RENEWAL



Our consultants

MEDICAL DIRECTOR

Dott. Gian Paolo Degano diagnostic radiology consultant



Radiology telereferral service

Quality and continuity of services are a priority at saniRad, which is why the company has been working for over a decade with leading teleradiology providers throughout the country. Remote reporting of diagnostic examinations such as MRI and CT scans guarantees, on the one hand, continuity of service in all circumstances and, on the other hand, the possibility of relying on a pool of qualified and experienced professionals identified according to the pathology being treated.

The telereferral of mammographic examinations is performed by radiologists who are experts in senology and who, in accordance with European guidelines, guarantee a reading of at least 5.000 mammographic screening examinations every year.

DIAGNOSTIC IMAGING

physician in charge Dott. Gian Paolo Degano

Dott.ssa Caterina Budai Dott.ssa Elisa Cimino Dott. Francesco Patruno Dott. Pasquale Rositani Dott. Iradj Shariat Razavi Dott.ssa Veronica Ulcigrai

Anaesthesiology

Dott. Riccardo Giuseppe Contardo Dott. Luigi Lacquaniti Dott. Fabio Majer Dott. Vincenzo Martines

Medical radiology technicians

Matteo Cavallini Tomas Cavazza Efrem Lirusso Marco Tasson Massimo Turato Sonia Angelica Valenzuela Monica Zuri

Diet and nutrition

physician in charge Dott.ssa Barbara Cum

Dott.ssa Pasquangela Lippolis

Allergology

Dott.ssa Barbara Cum

Cardiology

physician in charge Dott. Diego Vanuzzo

Dott. Vincenzo Adragna

General surgery

Dott. Italo Rasciale

Vascular surgery

physician in charge Dott. Daniele Pontello

Dott.ssa Blerta Elezi

Dermatology

physician in charge Dott. Matteo Figini

Dott.ssa Luisa Croattino Dott.ssa Francesca De Agostini

Diabetology

Dott. Claudio Taboga

Endocrinology

physician in charge Dott. Claudio Taboga

Dott. Fabio Bertolissi

Physiatry

Dott. Guido Cavatore

Gynaecology

physician in charge Dott. Guido Borgna

Dott. Daniele Bassini

MIDWIFES
Maria Nives Granzotti

Sports medicine

physician in charge Dott. Riccardo Zero

Dott. Rudy Fregolent Dott. Enrico Salis Dott. Diego Vanuzzo

Internal Medicine

physician in charge Dott. Daniele Bianchi

Dott.ssa Barbara Cum

Neurosurgery

Dott. Simone Peressutti

Neurology

physician in charge Dott. Ermanno Del Zotto

Dott. Roberto Berardino Toscano

Nefrology

Dott. Domenico Montanaro

Ophtalmology

physician in charge Dott. Giulio Torlai

Dott. Ferruccio Divo Dott.ssa Erica Maurutto

Orthopaedics

physician in charge Dott. Fortunato Munaò

Dott.ssa Stefania Cametti Dott. Guido Cavatore Dott. Enrico Gervasi

Podiatry

Dott.ssa Sonia De Simon

Rheumatology

physician in charge Dott. Stefano Pirrone

Dott. Ivan Giovannini

Senology

Dott. Italo Rasciale

Urology and Andrology

physician in charge Dott. Italo Rasciale

Dott. Pietro De Antoni

Lab Tests

physician in charge Dott. Gian Paolo Degano

PROFESSIONAL NURSES Nadia Akkad Anna De Paoli Francesca Nicoloso Arianna Morelli Lucia Saltarini

An up-to-date list of medical staff and consultant branches is available on the website www.sanirad.it

SPORTS MEDICINE

SaniRad carries out consultant examinations in level 1 and 2 sports medicine, in particular:

Examination for competitive sports eligibility Examination for non-competitive sports eligibility Consultant examination for sports traumatology

The clinic is open from Monday to Saturday. Services are usually provided by appointment, which can be made by telephone (0432-854123 or 0432-851321), directly at the reception desk or through the company website. At the time of booking the reception staff will provide the cost of the services requested and the time required for reports delivery.

AT THE TIME OF THE MEDICAL EXAMINATION THE ATHLETE SHALL:

- > fill in the appropriate forms provided at the time of booking or directly at registration
- > submit any previous medical reports, particularly cardiological onesa
- > present themselves in a clean and tidy condition
- > refrain from smoking, drinking alcohol or eating abundant food before the examination.

COMPETITIVE ATHLETES SHALL:

- > show a valid identity document
- > bring a sample of urine collected in the morning on an empty stomach
- > show their vaccination card to prove that they have been inoculated against tetanus (Law 292 dated 5 March 1963)
- > wear suitable clothing for stress test (sportswear, trainers, towel)
- > if you are a male athlete over 40 or a female athlete over 50, please provide blood tests for creatinine, total cholesterol and glycaemia (no more than three months old) to assess your cardiovascular riskolare

PLEASE NOTE THAT:

- > the stress test may not be carried out if the athlete is feverish or injured
- > in the case of athletes with permanent motor disabilities, the physician assesses the subject's ability to perform the stress test; if the assessment is negative, the physician will refer the athlete to one of the third level facilities available in the area
- > competitive eligibility for some sports may require the performance of additional specialised tests. The athlete should provide a copy of such tests if they have already been carried out.

EXAMINATION WAITING TIME

The maximum waiting time for an eligibility examination is normally less than 8 days.

However, up-to-date waiting times are available on the website www.sanirad.it where they are periodically updated.

CERTIFICATE COLLECTION WAITING TIME

The electrocardiogram carried out as part of the sports examination is always assessed by a cardiologist in addition to the sports doctor.

This procedure means that the certificate is normally available for collection 7 days after the medical examination, provided that by that date the athlete has completed and submitted any additional specialised tests required. Certificates can be downloaded from the "referti online" portal available on the company website. Certificates can also be home-delivered by postal service.

VISITS PERFORMED IN AGREEMENT WITH THE SSN

SaniRad is accredited with the National Health Service for level 1 and 2 sports medicine. Underage athletes who belong to sports clubs affiliated with National Sports Federations or Sports Promotion Authorities recognised by CONI (Italian National Olympic Committee) can access the services covered by the agreement (free of charge as they are entirely paid for by the SSN). A suitable request from the sports club to which they belong is required for booking. Reservations can be made directly at the reception desk or by telephone on 0432-854123 0432-851321 or 0432-223522 (centralised call center for Health and Social Services). Place availability depends on the amount of the regional budget allocated to the facility.

AGREEMENTS WITH SPORTS CLUBS

SaniRad is willing to enter into agreements with sports clubs that enable the club themselves to meet certificate deadlines by proper scheduling of certification activities.



COVID-19 Containment Measures

SaniRad implements the COVID-19 anti-infection measures issued by the Ministry of Health and Friuli Venezia Giulia Region through the adoption of the "INTERNAL OPERATIONAL PROTOCOL FOR THE PREVENTION OF COVID-19 TRANSMISSION"

We would also like to remind patients of some essential precautions to protect everyone's health

CANCEL YOUR APPOINTMENT IF YOU HAVE SYMPTOMS RELATED TO COVID-19 INFECTION such as: body temperature above 37.5 °C, asthenia, muscle pain, runny nose, breathing difficulty, cough, sore throat, loss of taste, loss of smell, diarrhea.

PLEASE NOTE: YOU MUST NOT HAVE HAD THESE SYMPTOMS IN THE TWO WEEKS BEFORE YOUR APPOINTMENT

IF YOU HAVE AN APPOINTMENT, GO ALONE

Only one accompanying person is allowed in the case of minors, people with disabilities or those requiring assistance.

ARRIVE IN ADEQUATE ADVANCE following the instructions of the operators.

WEAR A MASK INSIDE THE FACILITY covering nose and mouth.

SANITISE YOUR HANDS FREQUENTLY, INCLUDING WHEN ENTERING AND LEAVING CLINICS, BATHROOMS AND OFFICES





Directions

SaniRad is located in Tricesimo, 10 km from Udine, and is easily accessible thanks to its proximity to the SS13 Pontebbana (150 m).

Arriving by motorway, exit at Udine Nord. Turn right onto SS13.

Keep right on Via Nazionale.

At the roundabout take the second exit onto Via Nazionale.

Go on for about 3 km.

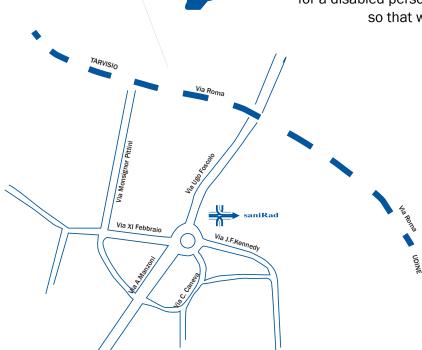
At the first traffic light in Tricesimo turn left onto Via San Giorgio.

At the roundabout take the first exit onto Via J.F. Kennedy.

Go on for 300 m until the entrance to the facility.

A bus stop is located about 50 m from saniRad on Via 11 Febbraio.

The centre has ample parking and offers easy access to disabled people by providing wheelchairs, walker frames and lift; if you want to make an appointment for a disabled person, please let us know in advance so that we can provide all the information you may need for easier access



TRICESIMO

Rev. 33 november 2021

saniRad srl

Via J.F. Kennedy 3
33019 TRICESIMO (Ud)
Tel. 0432_854123 0432_851321
sanirad@sanirad.it
www.sanirad.it

Sanirad